

Strata Fees

From:

To: tyson.major@netstrata.com.au

Date: Friday, 7 October 2022 at 03:07 pm AEDT

Hi Tyson,

I received this contribution notice in the mail today - attached. According to this i am in arrears. I have not received any other notices in the mail or any reminder notices from you.

SO i checked my emails from Netstrata and there were email notices, which as i mentioned earlier, i do not read as they are full of lies and other BS. It is obvious that you or someone else from your office changed the delivery of notification to us.

On that basis i have paid the strata fees to date, excluding any interest, excluding the arrears notice fees, excluding the postage fee - attached.

Can you tell me, if i was unfinancial at the AGM dated 29.9.2022 why did you not mention it then, and why did you allow me to vote?

Can you also tell me, what is the \$3.30 postage fee, and why am i being charged this?

PLEASE note, this matter has been refereed to my lawyer.



Contribution Notice.pdf
14.2MB



Strata fee payment.pdf
62.8kB

CONTRIBUTION NOTICE

Tax Invoice



WINNER

STRATA MANAGEMENT BUSINESS OF THE YEAR
2019 | 2020 | 2021 | 2022



PROFESSIONAL
STRATA
MANAGER

Liability limited by a scheme approved
under Professional Standards Legislation

For Property
Lot , Unit
STRATA PLAN

Date of Issue 30.09.22
Due Date 01.11.22
Amount Payable \$4,316.91

Bill To

STRATA MANAGER Tyson Major
DIRECT LINE 8567 6477
AFTER HRS EMERGE 1300 663 760
EMAIL Tyson.Major@netstrata.com.au

DUE DATE	DETAILS	ADMIN FUND	CAPITAL WORKS FUND	INTEREST or DISCOUNT	PAID	DUE
01/07/22	Lot - Standard quarterly levy 01/07/22 - 30/09/22	\$1,695.25	\$366.75	\$51.41	\$0.00	\$2,113.41
10/08/22	Lot - Arrears Notice Fee - Levy Notice on	\$35.00	\$0.00	\$0.00	\$0.00	\$35.00
28/08/22	Lot - Arrears Notice Fee - Levy Notice on	\$35.00	\$0.00	\$0.00	\$0.00	\$35.00
01/11/22	Lot - Standard quarterly levy 01/10/22 - 31/12/22	\$1,763.45	\$366.75	\$0.00	\$0.00	\$2,130.20
30/09/22	Lot - Levy Notice Postage Fee	\$3.30	\$0.00	\$0.00	\$0.00	\$3.30

Note: Any interest payable is calculated as at the date of printing. If a discount applies, the discounted amount is shown and must be paid prior to the due date. Owners should also be aware that administrative fees of \$35.00 will apply for the re-issuing of levies and reminder notices on behalf of the Owners Corporation.

DEFT
PAYMENT SYSTEMS

Your DEFT reference Number is;



NETSTRATA

EST 1996

Strata Plan , Lot

Sub Total	\$3,929.15
GST	\$387.76
TOTAL AMOUNT DUE	\$4,316.91

Please see overleaf for additional payment options

Transfer details

Amount \$4,192.20

From

BSB ACC xxxxx

To

Biller code Ref

Description SHITTY STRATA

When 07 Oct 2022

Fw: SP - RESCHEDULED Repair Required Fire Safety Letter- Owners

From:

To: tyson.major@netstrata.com.au

Date: Thursday, 29 September 2022 at 08:18 am AEST

Hi Tyson,

I have just noticed that I have recently received two notices from Netstrata via email.

Correct me if i am wrong however I have specifically requested that all notices be sent by post, unless otherwise instructed or agreed upon,

Could you tell me who authorised this change and on what basis?

The reason being is that I don't read emails from Netstrata as they are full of lies and other BS.

I await your response.

----- Forwarded message -----

From: Notices Netstrata <notices@netstrata.com.au>

To: \"

Sent: Tuesday, 27 September 2022 at 11:03:16 am AEST

Subject: SP - RESCHEDULED Repair Required Fire Safety Letter- Owners

Dear Owners,

The Annual Fire Safety Inspection has recently taken place for your lot in the above-mentioned strata scheme. It was noted that repairs are required to either your entry door or smoke detector to ensure compliance with council and environmental regulations.

Please note for repairs to be completed, access to your premises will be required, see correspondence attached for details.

Kind regards,

NETSTRATA



SPN

929.1kB

- Lot

- Fire Repairs Only - AFSS Unit Owners (Others) 2021_3005179317_3101341233.pdf

RE: SP - RESCHEDULED Repair Required Fire Safety Letter- Owners

From: Tyson Major (tyson.major@netstrata.com.au)

To:

Date: Friday, 30 September 2022 at 08:12 am AEST

Hi ,

I have checked our records and notices for your lot are being sent via post and email, if you are not receiving your notices in the post please let me know.

Regards,

Tyson Major

Senior Strata Manager

T 02 8567 6400 D 02 8567 6477

E tyson.major@netstrata.com.au

**M VISIT OUR NEW
WEBSITE!**

298 Railway Parade,

Carlton NSW 2218

After Hours Emergency:

1300 663 760

 [Facebook](#)

 [LinkedIn](#)

 [Instagram](#)

 [YouTube](#)

RE: Strata Fees

From: Tyson Major (tyson.major@netstrata.com.au)

To:

Date: Monday, 10 October 2022 at 02:55 pm AEDT

Hi ,

Thanks for your email, confirming this was mentioned at the start of the meeting with the unfinancial lots for our quorum. You did also hold a proxy which your vote was exercised for.

In relation to the \$3.30 charge. This is a new charge which commenced in J anuary 2022, and it relates to any owners receiving their levy notice via mail. If they receive the levy in this fashion, it will incur a processing fee.

Regards,

Tyson Major

Senior Strata Manager

T 02 8567 6400 D 02 8567 6477

E tyson.major@netstrata.com.au

M VISIT OUR NEW WEBSITE!

298 Railway Parade,
Carlton NSW 2218

After Hours Emergency:

1300 663 760

 [Facebook](#)

 [LinkedIn](#)

 [Instagram](#)

Re: Strata Fees

From:

To: tyson.major@netstrata.com.au

Date: Monday, 10 October 2022 at 04:22 pm AEDT

Thanks Tyson, but i just viewed the recording and you never mentioned anything. Another lie that will be forwarded to my lawyer.

I must also note that on the contribution notice you posted there was only one postage fee charge. S shouldn't there have been at least another charge if you had sent them via post as to which you claimed?

Also gone to my lawyer.

On that basis i authorise Netstrata to deliver ALL notices electronically from this day forward. This will also provide tracking and evidence for the future.



NETSTRATA

EST 1996

LET'S GET STARTED:

- Apologies.
- Proxies & Powers of persons present.
- Lot appointing
- Determination of Quorum and Validity of meeting.
- 42 Financial lots, Quorum is 25% of 42 = 11 lots



Tyson Major

RE: Strata Fees

From: Tyson Major (tyson.major@netstrata.com.au)

To:

Date: Tuesday, 11 October 2022 at 04:02 pm AEDT

Hi ,

Please review your recording (which I note was not advised to myself or any participants nor was any express or implied consent granted) as that is incorrect, it was noted.

In regards to the postage charge it commenced in January 2022 however was rolled out partially through our portfolio.

Confirming I have now updated your preference to email. Enjoy your evening.

Regards,

Tyson Major

Senior Strata Manager

T 02 8567 6400 **D** 02 8567 6477

E tyson.major@netstrata.com.au

[→ VISIT OUR NEW WEBSITE!](#)

298
Railway
Parade,

Carlton
NSW 2218

**After Hours
Emergency:**

1300 663
760

 [Facebook](#)

 [LinkedIn](#)

 [Instagram](#)

 [YouTube](#)



Your December Levies plus Exciting News for Netstrata Owners!

From: Notices Netstrata (notices@netstrata.com.au)

To:

Date: Wednesday, 26 October 2022 at 06:51 am AEDT

Dear Owners,

We write to bring the following matters to your attention;

1. NETSTRATA MOBILE APP!

We're extremely proud to launch our new mobile app, Netstrata Space! An app designed to help you and all residents report, view and track maintenance issues that affect your property, all from the convenience of your mobile phone.

To download and find out more about the benefits of using Netstrata Space, see the link below.

<https://netstrata.com.au/space-mobile-app/>

The app is available exclusively for Netstrata Owners for both Apple and Andriod devices.

2. OUR NEW WEBSITE

Coinciding with the launch of our new app, we're also pleased to annouce the launch of our new website, designed to provide you with access to tools, resources and information about your scheme.

Access our new website here <https://netstrata.com.au>

3. YOUR DECEMBER LEVY NOTICE

Attached are your payment notices for your levies due in December 2022.

You can make payment by the following link or to set up a Direct Debit follow the prompts to the DEFT website,

<https://netstrata.com.au/payments/>.

For other payment methods see the second page of the notice attached, and note the new payment options of We Chat Pay, Ali Pay and Union Pay!

As always we hope this information proves helpful. Should you have any questions, comments or concerns regarding the administration of your scheme please do not hesitate to contact our office.

Kind regards,

NETSTRATA

T: 1300 638 787

E: admin@netstrata.com.au



Levy Notice
932.4kB

- Lot .pdf

CONTRIBUTION NOTICE

Tax Invoice



WINNER
STRATA MANAGEMENT BUSINESS OF THE YEAR
2019 | 2020 | 2021 | 2022

PROFESSIONAL STRATA MANAGER
Strata Community Association (NSW)
Liability limited by a scheme approved under Professional Standards Legislation

For Property

Date of Issue 25.10.22

Due Date 01.12.22

Amount Payable \$581.47

Bill To

STRATA MANAGER Tyson Major
DIRECT LINE 8567 6477
AFTER HRS EMERGE 1300 663 760
EMAIL Tyson.Major@netstrata.com.au

DUE DATE	DETAILS	ADMIN FUND	CAPITAL WORKS FUND	INTEREST or DISCOUNT	PAID	DUE
01/11/22	Lot - Standard quarterly levy 01/10/22 - 31/12/22	\$1,763.45	\$366.75	\$0.00	\$2,001.53	\$128.67
01/12/22	Lot - Fire Asset Repairs	\$277.00	\$0.00	\$0.00	\$0.00	\$277.00
01/12/22	Lot - Smoke Alarm Replacement	\$175.80	\$0.00	\$0.00	\$0.00	\$175.80

Note: Any interest payable is calculated as at the date of printing. If a discount applies, the discounted amount is shown and must be paid prior to the due date. Owners should also be aware that administrative fees of \$35.00 will apply for the re-issuing of levies and reminder notices on behalf of the Owners Corporation.



DEFT
PAYMENT SYSTEMS

Your **DEFT** reference Number is;



NETSTRATA
EST 1996

Strata Plan Lot

Sub Total	\$528.61
GST	\$52.86
TOTAL AMOUNT DUE	\$581.47

Please see overleaf for additional payment options

Transfer details

Amount \$3.30

From

BSB ACC xxxxx

To

Billers code Ref

Description

SHITTY STRATA post

When

26 Oct 2022

Friendly Reminder | Your November Levies

From: Notices Netstrata (notices@netstrata.com.au)

To:

Date: Friday, 11 November 2022 at 01:27 am AEDT

Dear Owners,

This is a Friendly Reminder reminder that your Strata Levies are overdue.

If you have paid these levies in the last few days please ignore this notice, otherwise you may make payment or set up a direct debit via the following link, <https://netstrata.com.au/payments/>. For other payment methods see the second page of the notice attached.

It is important that the Owners Corporation maintain a steady and predictable cashflow to meet recurrent expenses such as Cleaning, Maintenance, Utilities and Insurance.

We appreciate that sometimes payments can be overlooked, however to avoid interest and late payment fees we urge you to remit payment of the overdue levies immediately.

We also understand that due to the current economic environment, some owners may be experiencing difficulty paying their levies.

Your scheme may waive interest and allow owners to enter into payment plans to remit their levies, however this must be approved at a general meeting. See the link below to apply for temporary financial dispensation.

<https://netstrata.com.au/financial-hardship-application/>

Should you have any questions regarding your levy, or any other questions regarding the administration of your scheme please do not hesitate to contact your Strata Manager.

Kind regards,
NETSTRATA



Levy Notice
934kB

-

- Lot .pdf

FRIENDLY REMINDER

Tax Invoice



WINNER

STRATA MANAGEMENT BUSINESS OF THE YEAR
2019 | 2020 | 2021 | 2022



PROFESSIONAL
STRATA
MANAGER

Liability limited by a scheme approved
under Professional Standards Legislation

For Property

STRATA PLAN

Date of Issue 10.11.22

Due Date 01.11.22

Next Levy Amount \$0.00

Amount Overdue **\$125.37**

Due Date **Immediately**

Bill To

STRATA MANAGER Tyson Major
DIRECT LINE 8567 6477
AFTER HRS EMERGE 1300 663 760
EMAIL Tyson.Major@netstrata.com.au

FRIENDLY REMINDER - LEVIES ARE NOW OVERDUE

DUE DATE	DETAILS	ADMIN FUND	CAPITAL WORKS FUND	INTEREST or DISCOUNT	PAID	DUE
01/11/22	Lot - Standard quarterly levy 01/10/22 - 31/12/22	\$0.00	\$366.75	\$0.00	\$241.38	\$125.37

$\$128.67 - \$3.30 = \$125.37$

Note: Any interest payable is calculated as at the date of printing. If a discount applies, the discounted amount is shown and must be paid prior to the due date.



DEFT
PAYMENT SYSTEMS

Your **DEFT** reference Number is;



NETSTRATA

EST 1996

Strata Plan , Lot

Sub Total **\$113.97**

GST **\$11.40**

TOTAL AMOUNT DUE \$125.37

Please see overleaf for additional payment options

Friendly Reminder | Your January Strata Levies

From: Notices Netstrata (notices@netstrata.com.au)

To:

Date: Sunday, 15 January 2023 at 10:41 am AEDT

Dear Owners,

According to the records of your scheme, your strata levies on 1 January 2023 are outstanding.

If you have paid these levies in the last few days please ignore this notice, otherwise you may make payment or set up a direct debit via the following link, <https://netstrata.com.au/payments/>. For other payment methods see the second page of the notice attached.

It is important that the Owners Corporation maintain a steady and predictable cashflow to meet recurrent expenses such as Cleaning, Maintenance, Utilities and Insurance.

We appreciate that sometimes payments can be overlooked, however to avoid interest and late payment fees we urge you to remit payment of the overdue levies immediately.

We also understand that due to the current economic environment, some owners may be experiencing difficulty paying their levies.

Your scheme may waive interest and allow owners to enter into payment plans to remit their levies, however this must be approved at a general meeting. See the link below to apply for temporary financial dispensation.

<https://netstrata.com.au/financial-hardship-application/>

Should you have any questions regarding your levy, or any other questions regarding the administration of your scheme please do not hesitate to contact your Strata Manager.

Kind regards,
NETSTRATA



Levy Notice
931.1kB

CONTRIBUTION NOTICE

Tax Invoice



WINNER

STRATA MANAGEMENT BUSINESS OF THE YEAR
2019 | 2020 | 2021 | 2022



PROFESSIONAL
STRATA
MANAGER

*Liability limited by a scheme approved
under Professional Standards Legislation*

For Property
Lot , Unit
STRATA PLAN

Date of Issue 15.01.23
Due Date 01.01.23
Amount Payable \$613.17

ABN:

Bill To

STRATA MANAGER Tyson Major
DIRECT LINE 8567 6477
AFTER HRS EMERGE 1300 663 760
EMAIL Tyson.Major@netstrata.com.au

DUE DATE	DETAILS	ADMIN FUND	CAPITAL WORKS FUND	INTEREST or DISCOUNT	PAID	DUE
01/01/23	Lot - Standard quarterly levy 01/01/23 - 31/03/23	\$1,763.45	\$366.75	\$0.00	\$1,517.03	\$613.17

Note: Any interest payable is calculated as at the date of printing. If a discount applies, the discounted amount is shown and must be paid prior to the due date. Owners should also be aware that administrative fees of \$35.00 will apply for the re-issuing of levies and reminder notices on behalf of the Owners Corporation.



DEFT
PAYMENT SYSTEMS

Your **DEFT** reference Number is;



NETSTRATA
EST 1996

Sub Total	\$557.43
GST	\$55.74
TOTAL AMOUNT DUE	\$613.17

Please see overleaf for additional payment options

2nd Friendly Reminder | Your January Levies

From: Notices Netstrata (notices@netstrata.com.au)

To:

Date: Thursday, 26 January 2023 at 12:03 pm AEDT

Dear Owners,

This is the Second Friendly Remoder that according to the records of your scheme, your levies due earlier this month are currently overdue.

If you have paid the overdue levies in the last few days please ignore this notice, otherwise you may make payment or set up a direct debit via the following link, <https://netstrata.com.au/payments/>. For other payment methods see the second page of the notice attached.

It is important that the Owners Corporation maintain a steady and predictable cashflow to meet recurrent expenses such as Cleaning, Maintenance, Utilities and Insurance.

We appreciate that sometimes payments can be overlooked, however to avoid further interest and late payment fees we urge you to remit payment of the overdue levies immediately.

We also understand that due to the current economic environment, some owners may be experiencing difficulty paying their levies.

Your scheme may waive interest and allow owners to enter into payment plans to remit their levies, however this must be approved at a general meeting. See the link below to apply for temporary financial dispensation.

<https://netstrata.com.au/financial-hardship-application/>

Should you have any questions regarding your levy, or any other questions regarding the administration of your scheme please do not hesitate to contact your Strata Manager.

Kind regards,
NETSTRATA



Levy Notice
933.5kB

FRIENDLY REMINDER

Tax Invoice



WINNER

STRATA MANAGEMENT BUSINESS OF THE YEAR
2019 | 2020 | 2021 | 2022



PROFESSIONAL
STRATA
MANAGER

*Liability limited by a scheme approved
under Professional Standards Legislation*

For Property
Lot , Unit
STRATA PLAN

Date of Issue 26.01.23
Due Date 01.01.23
Next Levy Amount \$0.00

Amount Overdue	\$613.17
Due Date	Immediately

Bill To

STRATA MANAGER Tyson Major
DIRECT LINE 8567 6477
AFTER HRS EMERGE 1300 663 760
EMAIL Tyson.Major@netstrata.com.au

FRIENDLY REMINDER - LEVIES ARE NOW OVERDUE

DUE DATE	DETAILS	ADMIN FUND	CAPITAL WORKS FUND	INTEREST or DISCOUNT	PAID	DUE
01/01/23	Lot - Standard quarterly levy 01/01/23 - 31/03/23	\$1,763.45	\$366.75	\$0.00	\$1,517.03	\$613.17

Additional \$487.80 bogus charges

$613.17 - 125.37 = 487.80$

Note: Any interest payable is calculated as at the date of printing. If a discount applies, the discounted amount is shown and must be paid prior to the due date.



DEFT
PAYMENT SYSTEMS

Your **DEFT** reference Number is;



NETSTRATA
EST 1996

Sub Total	\$557.43
GST	\$55.74
TOTAL AMOUNT DUE	\$613.17

Please see overleaf for additional payment options